



Unplanned Absence

It is important to me that you receive competent care in the event I am unable to continue to provide it for whatever the reason. Just like you, unplanned things can happen to me including sickness, accidents and even death.

In the event I am ever unable to continue to provide my services to you, I have identified a trusted colleague who will manage my practice, provide information and, if necessary, suggest other therapists who may offer continuing care if I am unable to do so.

I take our appointment time seriously and will always be there if I can. Sometimes, and I hope incredibly rarely, I may confuse our appointment time, if so contact me straight away and I will be in contact as quickly. However, **if I do not get back to you** it may be because I am unable to do so, in which case **you should contact the following person**. This person will inform you of my situation and status, offer to either meet with you and or make referrals to other practitioners whom he trusts. He is a qualified Counsellor.

Name: Jim Flowers

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